



December 21, 2020

Resolution of Medicare Denials of Audio Only/Psychotherapy Code Combinations

NYSPA has been informed that the issue involving payment for telephone codes plus psychotherapy add-on codes (e.g., 99441 + 90833, etc.) that are being billed to Medicare for service dates beginning October 1, 2020 has been resolved.

Physicians should continue billing for telehealth visits using the audio only codes when appropriate. Denied claims will likely be reprocessed, however, we will notify members if any action on their part will be required.

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